



# Service fees

1.11.2017



**caruna**

Positive energy.





Some of our services are free of charge, while others are chargeable. We will apply our prices below on all our network areas.

If the work is carried out outside of normal working hours, the service fee will be doubled.

### Services free of charge

- Change of electricity distribution product (free once a year).
- Meter reading during the normal reading cycle and when moving in or out.
- Meter removal.
- Assistance or guidance for felling trees next to cables, and the locating of cables.
- Reconnecting the electricity supply after a move.
- Cable marking, when you book the service at least three (3) days in advance. If the cables are not owned by Caruna, we will charge the actual cost of locating them.



## Services subject to one-time fee

Changing or inspecting the meter upon the customer's request, if the meter works correctly when inspected	200 €
Meter installation, connection and disconnection at a construction site or temporary metering point	
- One cable	500 €
- Additional cables	150 €
Meter installation upon the customer's request (installation or change of location)	
- Installation as a separate job <sup>1</sup>	150 €
- Installation with other jobs	50 €
Administration fee for changing the main fuse during summer season (Caruna Oy's network area only)	30 €
Disconnecting equipment or reconnecting it to network	150 €
Suspension of electricity supply due to failure to pay the fees	50 €
Reconnection of electricity supply due to failure to pay the fees	50 €
Invoice requested separately or outside the normal billing cycle	10 €
Account statement requested separately	10 €
Payment reminder (VAT 0%) <sup>2</sup>	5 €
Creating a payment agreement	5 €
Network engineer call-out	120 €
Establishing a reporting service for a third party (fee per metering point)	9 €
Hourly rate for administrative work	50 €
Service fee for electricity tax correction (excl. VAT)	60 €

## Services subject to a monthly fee

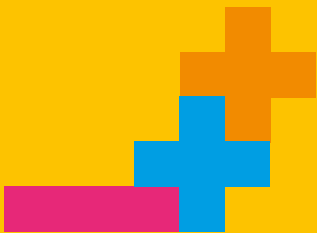
Network service maintenance fee for connections of up to 63 A <sup>3</sup>	
- Caruna Espoo Oy	11 €/month
- Caruna Oy	15 €/month
Network service maintenance fee for connections over 63 A (0.4 kV)	
- Caruna Espoo Oy	80 €/month
- Caruna Oy	130 €/month
Network service maintenance fee for 20 kV connections	
- Caruna Espoo Oy	320 €/month
- Caruna Oy	450 €/month
Processing fee for electricity tax classes I and II <sup>4</sup>	4.55 €/month

1) In addition to the installation fee, the fee for suspending and reconnecting your electricity supply is € 50.

2) Interest for late payment is charged according to the Interest Act.

3) We charge a network service maintenance fee if you wish to suspend your electricity supply but do not want to cancel your connection contract. We also charge the maintenance fee if you have not signed the network service agreement by the end of the calendar year following the completion of a new electricity connection.

4) Exclusive of VAT at 24%.



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